

CG Docket No. 02-311 - Biennial Review 2002 Comments

I strongly support the maintenance of the regulations that affect access for people with hearing loss to telecommunications such as the hearing aid compatibility rule, the rule on interactive voice response systems and the rule governing access to telecommunications products and services (Section 255).

I believe without governmental involvement, and due to the current economic pressures, the telecommunication firms will not be willing to consider the hearing impaired community. I personally feel it is crucial for governmental support of the hearing impaired community and specifically in the area of telecommunications.

Thank you for your time.

Susan M. McEachern